

Parmly Billings Public Library

BTOP Public Computing Center Goals and Objectives

Montana's project promotes three BTOP statutory purposes:

- provide improved access to broadband service to consumers residing in underserved areas of the country;
- provide broadband education, awareness, training, access, equipment, and support to libraries; and,
- 3) stimulate the demand for broadband, economic growth, and job creation.

Objectives

- 1) increase broadband speeds at participating libraries up to 21 mbps;
- cut wait times in half by increasing the total number of workstations and expanding library operation hours;
- improve access by purchasing ADA compliant software, hardware, and furniture, and through minor renovation projects aimed at increasing accessibility of computing center facilities;
- 4) offer courses to increase computer literacy; and
- provide Internet and library resources to rural Montana using a mobile computer lab.

Successes

Internet Service Provider	Original Broadband Speed	Current Speed (mbps)
Integra	3.00	70.00

Parmly Billings Public Library Computing Center Now Offers...

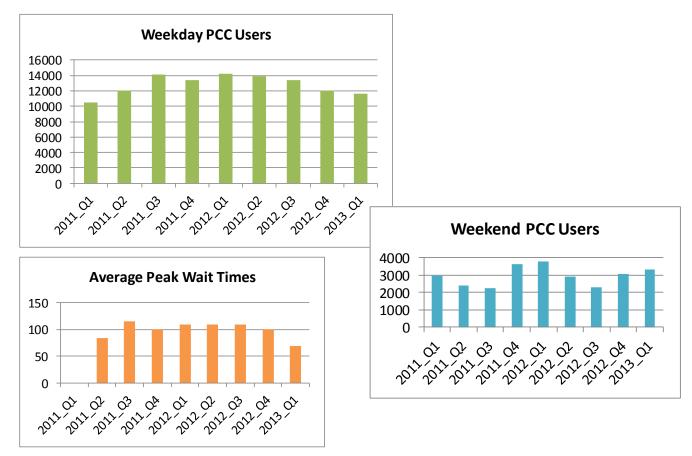
- ♦ 13 desktop computers
- ♦ 1 touchscreen computer
- 2 ZoomText 10 low vision software
- ◆ 1 ZoomText Camera with stand
- ♦ 2 low dexterity mice
- ♦ 2 low vision keyboard
- 2 Bierley magnification mice
- ♦ 1 LaserJet printer
- ♦ 1 presentation screen
- ♦ iPad
- ♦ Kindle Keyboard

- ♦ Kindle Fire
- Nook Tablet
- Samsung Galaxy Tab
- ♦ Google Nexus
- ♦ Coby Snapp digital video camera

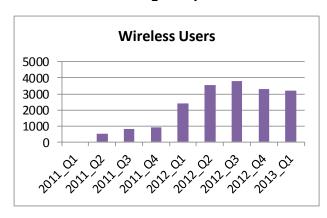


- > Had a booth at Summerfair, an arts and crafts festival sponsored by the Yellowstone Art Museum. The 2-day event attracts thousands of visitors. Distributed 4,000 fans with library logo, hundreds of branded balloons and fliers.
- > Sponsored community farmer's market. Greeted about 250 attendees at our booth with flyers, books, library card applications and answered questions.
- > Sponsored 2 job
 search programs facilitated by Montana Job
 Service in which 22
 people participated
 receiving tips on job
 seeking resources at
 the library such as
 online databases, resume-writing books and
 test preparation materials and online resources.

Public Computer Center Usage



Patrons who have taken advantage of public wireless access



Benefitting from Technology Training

Length of Program (per hour basis)	Number of Patron Training Hours	Number of Library Staff Training Hours
962.26	11632	466